

A Message to our Customers

January 2, 2009

Some customers are experiencing an increased presence of chlorine either through smell or taste in your drinking water. The change is a result of temporarily treating the drinking water through a procedure known as “free chlorination”, instead of the customary procedure of using chloramines.

The public drinking water supply is safe for consumption and continues to meet all state and federal safe drinking water standards. CBU will continue this method of water treatment through February, 2009. Treatment operations and chlorine levels are recorded hourly at the Monroe Water Treatment Plant and reviewed by the Indiana Department of Environmental Management.

Customer comments and questions provide enormous feedback on the health and aesthetics of the system. CBU customers can call Water Quality Coordinator Rachel Atz during regular business hours at 349.3655 if they notice changes in the taste, smell or appearance of their tap water. After hours comments can be made by calling 339.1444.